

Residents Engagement Strategy Building Safety

Your guide to how we keep you informed and involved

At Block C&E Fox Street Village, your safety is our priority. This guide explains how we will keep you updated on building safety, how you can share your views, and what responsibilities we all have.

Our Promise to You

- We will keep you informed about building safety.
- We will listen to your concerns and feedback.
- We will act responsibly and be transparent about what we do and why.

How We Communicate

- Letters & Notices: Delivered to your flat or displayed on noticeboards.
- Emails & Newsletters: Regular updates on safety and works.
- Meetings: Quarterly resident meetings (in person or online).
- Emergency Alerts: Phone or text in urgent situations.

How You Can Get Involved

- Join resident meetings and give your feedback.
- Use our dedicated email/phone contact to raise safety concerns.
- Take part in surveys so we know how to improve communication.

Your Responsibilities

To help keep everyone safe, residents must:

- Keep fire doors closed and never tamper with alarms or safety systems.
- Park only in your own allocated space without blocking others.
- Do not store cupboards, boxes, or personal belongings in communal areas or car parks – this is a safety hazard.

Common Safety Topics

We will update you on:

- Fire safety (evacuation plans, equipment checks).
- Planned building works that affect safety.
- Inspection outcomes and actions.
- Any urgent risks or repairs.

Need to Raise a Concern?

Contact us at:



assist@residence365.co.uk



0151 245 3737

Together, we can make our building a safe and secure place to live.

Signed:

Carolyn Delaney

Director

Residence 365 Limited

1st January 2025